

Job Title: Consultant Gastroenterologist

Department: Gastroenterology & Hepatology

Location: Cooch Behar, West Bengal

Leave Policy: 15 Leaves per year , 10 Casual Leave & 5 Medical Leaves

Accommodation will be provided.

Job Summary

The Consultant Gastroenterologist will deliver high-quality, evidence-based care in a corporate hospital environment, focusing on advanced diagnostics, therapeutic procedures, and patient-centric services. The role also includes contributing to revenue growth, clinical excellence, and brand reputation through superior outcomes and patient satisfaction.

Key Responsibilities

1. Clinical Excellence

- Diagnose and treat a wide range of gastrointestinal, hepatobiliary, and pancreatic disorders
 - Manage both OPD and IPD patients efficiently with high clinical accuracy
 - Ensure adherence to international treatment protocols and clinical pathways
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2. Advanced Procedures

- Perform and independently handle:
 - Upper GI Endoscopy & Colonoscopy
 - Therapeutic endoscopy (polypectomy, stenting, bleeding control)
 - ERCP / EUS (preferred for senior consultants)
 - Maintain high procedural success rates with minimal complications
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3. Patient Experience & Service Delivery

- Deliver excellent patient-centered care aligned with corporate hospital standards
 - Maintain high patient satisfaction (feedback/NPS scores)
 - Provide clear counseling on diagnosis, procedures, risks, and lifestyle management
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4. Revenue & Growth Contribution

- Drive OPD/IPD volumes and procedural revenue
 - Support cross-referrals within specialties (oncology, surgery, radiology)
 - Contribute to specialty program development (IBD clinic, liver clinic, etc.)
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5. Quality & Accreditation

- Ensure compliance with NABH/JCI standards
 - Participate in clinical audits, mortality reviews, and quality initiatives
 - Maintain accurate EMR documentation and medico-legal compliance
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6. Multidisciplinary Collaboration

- Work closely with GI surgeons, oncologists, radiologists, and intensivists
 - Participate in tumor boards and case discussions
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7. Teaching & Academic Activities

- Train DNB residents / fellows (if applicable)
 - Participate in CMEs, conferences, and clinical research
 - Contribute to publications and hospital academic reputation
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Qualifications

- MBBS + MD (Medicine/Pediatrics)
- DM in Gastroenterology

- Valid registration with **National Medical Commission (NMC), India**
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Experience

- 1 to 5 + years (depending on Consultant / Senior Consultant level) Fresher also can apply
 - Proven experience in high-volume corporate or tertiary care hospitals
 - Expertise in therapeutic endoscopy; ERCP/EUS preferred
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Key Competencies

- Strong clinical judgment and procedural expertise
 - Business awareness and patient relationship management
 - Excellent communication and counseling skills
 - Team collaboration and leadership ability
 - High ethical and professional standards
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Key Performance Indicators (KPIs)

- OPD footfall & IPD conversion ratio
- Number and revenue of endoscopic procedures
- Patient satisfaction scores (NPS/feedback)
- Clinical outcomes & complication rates
- ALOS (Average Length of Stay) optimization
- Contribution to hospital revenue targets

Please share your resume at: contact@pmpl.net.in